

PO BOX 650544 Dallas, TX 75265-0544 **PUCT License No.**10064

Service Address	Account No	Notice Date	Past Due Amount	Earliest Disconnection Date
08441 HUNNICUT RD, DALLAS, TX 752285934	1008310054	10/14/2022	\$95.17	Oct 25, 2022

LATE PAYMENT/ DISCONNECT NOTICE **DISREGARD IF PAYMENT HAS ALREADY BEEN MADE**

TriEagle Energy values you as our customer and wants to continue our service with you. TriEagle Energy is sending this notice of the past due status of your account. Our records indicate that you have a past due balance of \$95.17. To avoid additional late fees and charges, and to ensure your account is not disconnected, your payment is due immediately. If your payment has already been mailed, please disregard this notice.

If payment of your past due balance is not received within 10 days of this Disconnect Notice and you are disconnected, your account will be charged all applicable disconnect fees by your local Transmission and Distribution Service Provider (TDSP). In addition, you will be charged all applicable reconnect fees by your local TDSP. As a customer of TriEagle, two late payments or one disconnection of service may result in a request for a security deposit.

In the event that your account has been fully deactivated with TriEagle Energy and we are no longer your Retail Energy Provider (REP), you will be required to reapply for electric service. If you choose TriEagle Energy as your REP, there may be a deposit requirement.

To make an immediate payment 24/7 pay online at Trieagleenergy.com, pay in person at any MoneyGram location or online anytime at www.moneygram.com using company code:15853, or you may use our automated phone service, at 1-877-933-2453. To chat or speak with a Customer Service representative Mon-Fri, 8am-7pm CT please call 1-877-933-2453 or chat at trieagleenergy.com. Any other form of payment may delay posting to your account by 3 to 5 business days.

Your earliest disconnection date is Oct 25, 2022. If this date falls on a weekend or holiday, your service will be disconnected on the next business day. If your past due balance is not paid in full and your account is disconnected, you will be subject to disconnection and reconnection fees assessed by your TDSP. If your account is disconnected, and a balance is still owed, we may send your account to a collection agency, file a claim in small claims court, and also report your delinquent status to a credit bureau. If your account with us is final billed, and you have a deposit with us, we will apply the deposit to any outstanding balance and return any remaining balance to you. If you need assistance paying your bill by the due date, or you are ill and unable to pay the bill, you may be able to make some alternate payment arrangement, establish a deferred payment plan, or possibly secure payment assistance through State and Federal energy assistance programs. You must contact TriEagle Energy before your earliest disconnection date in order to enroll in a deferred payment plan. For information about a deferred payment plan or other available State and Federal energy assistance programs, contact Customer Care Department 1-877-933-2453 Mon-Fri, 8am-7pm CT.

Please contact TriEagle Energy at 1-877-933-2453 Mon-Fri, 8am-7pm CT to discuss this notice. If you are not satisfied with our response to your inquiry or complaint, you may file a complaint by calling or writing the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX, 78711-3326; Telephone: (512) 936-7120 or in Texas at 1-888-782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136. Complaints may also be filed electronically at www.puc.texas.gov/consumer/complaint/Complaint.aspx. We appreciate the opportunity to provide you with excellent customer service and look forward to resolving this matter. Thank you for your attention to this request.

Please include this portion with your payment - Thank you!



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Account number	Notice Date	Due Date
1008310054	10/14/2022	IMMEDIATELY

Amount Due	\$95.17
Amount enclosed	\$

Lloyd Gregory 8441 HUNNICUT RD DALLAS, TX 75228 TriEagle Energy, L.P P.O. BOX 974655 Dallas. TX 75397-4655